

Internal Controls & Auditing

PROGRAM EVALUATION

July 27 ~ 30, 2009

Presented to Chickasaw Nation Division of Commerce

by Extended Studies at the University of Nevada, Reno

GM520-004

<i>Program Objectives</i>	Excellent				Poor
How clear were the program objectives?	22	6	0	0	0
Were the program objectives achieved?	18	9	1	0	0
Did you achieve your personal learning objectives?	18	9	1	0	0
How likely are you to use what you've learned?	20	7	1	0	0
I would recommend this program to others.	22	6	0	0	0

Comments:

Best gaming class I have ever attended; Would like more in-depth class of the forensic auditing as well. It was very interesting and I learned a lot; Great Program. There was a lot of very useful information for a new auditor as well as a more experienced one; Many topics were covered that were essential to my career; The course covered lots of material, has real life stories to understand the material better; Advanced Internal audit hands-on test and work; I learned new techniques to use on future audits that will hopefully help safeguard our facilities; It was great. I feel I learned a lot in all areas and greatly in the areas I was weak in understanding before; Especially would be useful for new auditors, small gaming operations, is also useful for experienced auditors; This is an excellent class for beginning auditors. I had my entire department enrolled and attend the class; Very informative; One of the best informative of all classes I have attended thus far.

Please rate each day according to importance of subject and allocation of time:

	Importance of Subject			Allocation of Time		
	Essential	Important	Not so important	Too little time	Right amount	Too much time
Day 1 – Introduction to Internal Auditing & Controls Techniques of Internal Auditing	18	8	2	1	16	3
Day 2 – Auditing the Slot Department Auditing Table Games & Other Gaming Areas	20	9	0	2	16	2
Day 3 – Auditing the Casino Cage Auditing the IT Function	18	9	0	1	15	4
Day 4 – Auditing Loyalty & Incentive Programs and Currency Transaction Reporting Function; Occupational Frauds	22	6	0	1	19	0

<i>Program Materials</i>	Excellent				Poor
Program materials were appropriate:	15	10	1	0	0
Good quality, readable and will have a future usefulness	14	11	0	0	0

Comments:

Material was easy to understand. I will refer to some of the information later; Some redundancy but overall very useful; Material had a few small issues. Some slides were missing and some information repeated several times throughout. But the missing information was furnished and repeated information pass over at times. No big issue on either; Some screen shots were a little hard to read (small-blurry), The information was helpful and useful – some more examples of actual fraud cases would be fun and useful; Much of the materials for day two and three were not in the book. Slides and examples were missing; Spreadsheet illustrations need to be larger – way too hard to read; Class was very informative. Questions were readily and well answered; Some of the illustrations were illegible;

Program Faculty

What instructor characteristics were most important to you?

	Essential	Important	Not so important
Knowledge	26	2	0
Experience	25	3	0
Delivery	19	9	0
Related Presentation to the printed materials	15	12	0
Openness to questions	21	7	0
Ability to give clear, precise answers to questions	22	5	0

Additional Information

What suggestions do you have to improve or change the program?

Presenters were excellent! They did a great job keeping the class entertained while educating. Great stories/real life examples. Great for new Internal Auditors. Compliance Officers here focus more on specific compliance if only a small area need more focus on MICS examples; This is a great program for internal audit personnel, especially those new to the job. I would like to see another class such as “Advanced Internal Auditing” with more hands-on work, analysis, ect; That they travel more to Oklahoma casinos so we can get together with other tribes; Very good program. It is essential to ongoing gaming within Indian Country; I would like to have had more details on the auditing process; Discuss more on the floor operations and maybe more video on certain topics to offer as examples; This was a useful and helpful course. The instructors were good; At the end of each section of the book put note pages so notes may be kept according to each section. The note pages are fine but the ability for each person to keep notes of that section separate would be much easier; I thought Craig and Marnie did an excellent job instructing and education us. Kyle did pretty good on the slides; This course needs to be offered more often – too much good information not to; I would like to see more in depth discussion regarding interpretation of MICS; Good Class – very knowledgeable instructors; Breaks should be given every hour.

Number of Evals: 28

Number Enrolled: 30