



The Canadian Gaming Education Forum - 2010 Session Evaluation Report

SESSION: Internal Auditing in a Gaming Environment
FACILITATOR: Craig Greene/Marnie Gucciard
SESSION DATE: June 14-17, 2010
TOTAL PARTICIPANTS: 16 TOTAL SURVEYS COMPLETED: 12

EVALUATION SUMMARY

OVERALL FACILITATOR RATING	4.54			
RELEVANT TRAINING	Yes	100%	No	0%
MET EXPECTATIONS	Yes	100%	No	0%
OVERALL COURSE RATING	4.50			

Scale: 5 = Excellent, 4 = Good, 3 = Average, 2 = Fair, 1 = Poor

PARTICIPANT COMMENTS AND SUGGESTIONS

Likes

Auditing Loyalty Incentive programs
 Fraud & Terrorism
 The fraud stories - to catch fraud, you have to think like a dishonest person
 Well prepared materials (detailed), although some slides were not readable
 Real life examples - course material to take back
 Real life examples and general discussion
 I enjoyed the stories about cases from the past.
 Broader knowledge of areas the I wasn't aware of - continuous learning helps
 Risks associated with the gaming environment and the case exercise

Improvements

Perhaps include more group work to break it up
 Too much negativity
 Update for Canadian if you do it again (taxation, etc.)
 Possibly more media - video examples
 Add more stories - I thought the content was good
 More visual presentations of real cased involving significant fraud in the casino

Additional Comments

Faculty was very knowledgeable
 Was glad to see Marketing come to the relevant portions - I wish gaming managers would have attended their sections
 Room very cold.
 Overall I thought both presenters were fantastic given the dry topic that is internal auditing
 Great course! Certainly enjoyed the facilitation, stories and lots of good info!
 Craig and Marnie are very knowledgeable of the subject matter and use real case examples that help me clearly understand the materials covered in this course

OTHER SUBJECTS OR COURSES

Games protection
 Casino accounting
 Interviewing courses, writing an audit report, performing a wide variety if analytical procedures using audit software
 Financial Accounting on casino gaming
 Forensic Accounting