

Professional Profile

Rebecca Saltiel Busch

RN, MBA, CCM, CBM, CHS – III, CFE, FHFMA

POSITION

President and CEO
Medical Business Associates, Inc.

PROFESSIONAL EXPERIENCE

MBA Inc. has a unique core competency in conducting technology and process enabled audits of health information, health care claims and their respective processes. Ms. Busch has over one hundred publications and presentations, along with twenty plus years of progressive achievement in the health care management industry. She developed proprietary data analysis tools and currently has a patent pending on a data anomaly profiler and a second patent pending on a case management system for a personal health record (PHR) management system. She is a registered nurse and an MBA – as well as a certified fraud examiner (CFE), health care fellow in financial management (FHFMA), along with a Masters Certificate in Case Management (CCM).

In 1991, Rebecca founded Medical Business Associates with the vision of delivering a multi-disciplined approach to conducting comprehensive audits for patients, employers, providers, healthcare vendors and insurance companies. Her proprietary methodology employs statistical analysis of claims and procedural data specifically targeted to identify the most probable areas of operational breakdowns, exposure to fraud, financial errors, medical errors, and cost savings. Ms. Busch's ability to quickly identify anomalies from vast amounts of data has distinguished her and Medical Business Associates as an invaluable source enabling dramatic cost-savings for clients. In addition, Ms. Busch testifies as an expert in the area of health care reimbursement, internal controls, life care expense analysis, patient care documentation and respective damages – and she has authored **“Healthcare Fraud: Audit and Detection Guide”** (Wiley Publications 2007) and **“Electronic Health Records: An Internal Audit Guide”** (Wiley Publications 2008); and a “how to” book that will teach American families how to prevent medical errors and detect fraud in reviewing their own families' medical records through MBA's electronic personal health record, PortFoliasm. Selective case study contributions may also be found in **“Computer Case Fraud Book Bytes that Bite”** edited Joseph T. Wells (editor) **“I Do”** Case study on Identity Theft by Rebecca Busch (contributing author) John Wiley & Sons, Inc. (2008) and **“Fraud Casebook: Lessons from the Bad Side of Business”** Joseph T. Wells (editor), Chapter 59 **“Bodies for Rent”** by Rebecca Busch, Wiley & Sons Publications, July 2007. Additionally she is a faculty member of the Association of Certified Fraud Examiners and makes frequent public speaker appearances.

PROFESSIONAL CERTIFICATIONS, HONORS, & LICENSES

Registered Nurse, (RN) State of Illinois '85
Association of Certified Fraud Examiners (ACFE) www.cfenet.com
Certified Fraud Examiner (CFE) '95
Health Care Financial Management Association (HFMA) www.hfma.org
Certified Healthcare Financial Professional (CHFP) '99
Certified Fellow in Healthcare Financial Management (FHFMA) '99
Bronze Award for meritorious participation in '00
Reeves Silver Award for meritorious participation in '06
Association of Professionals in Business Management (APBM) www.cbmexam.com
Certified Business Manager (CBM) '02
American College of Forensic Examiners (ACFEI) www.acfei.com
Certification Home Land Security (CHS-III) '03
The Institute of Internal Auditors (IIA) www.theiia.org
Certified Internal Auditor (CIA) candidate

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APPOINTMENTS

Expert Panel for 2008 Health Information Exchange Practice Council e-HIM Work Group for Medical Identity Theft; Development of practice guidelines: American Health Information Management Association 2008.

AHIA Editorial Committee member 2008 – Association of Healthcare Internal Auditors www.ahia.org

Testimony AHIC Committee: Washington DC Secretary, Michael O. Leavitt, Chair American Health Information Community, Discussion of health information technology criteria to enhance prevention and detection of waste fraud and abuse. **September 18, 2007**

Expert Panel Member Phase 1 Department of Health & Human Services: Office of the National Coordinator Health Information Technology for Foundation of Research and Education (FORE) of the American Health Information Management Association (AHIMA). “The purpose of this project is to explore how the use of health information technology can enhance and expand healthcare anti-fraud activities.” **David J. Brailer, MD PhD**, National Coordinator for Health Information Technology. **2005**

Expert Panel Member Phase 2 of the ONC Anti-Fraud Project Department of Health & Human Services: Office of the National Coordinator Health Information Technology, “ONC has contracted with RTI International and RTI International has signed a subcontract with FORE/AHIMA. The purpose of this project is to develop model anti-fraud requirements for EHRs.” **Robert Kolodner, MD Chief Health Informatics Officer, 2006 - 2007**

Committee Member for Public Awareness, subject matter expert for the National Insurance Crime Bureau (NICB) Committee member participating in developing fraud awareness in the community. **2006 - 2008**

Board Member of the Greater Chicago Chapter of the Association of Certified Fraud Examiners, Editor for Chapter Newsletter. **2006 – 2010**

Board Member of the National Youth Sports Corporation (NYSC-www.nyscorp.org) **2005 – 2007**, Summer program for underprivileged children: More than 2 million young people have participated in the NYSP, while more than 6,000 young people experience The Right Start! through the NCAA Youth Education through Sports Program.

Board/Committee member HFMA: Legislative Advocacy Committee (Pro-Action), Chairman for the Continuum of Care Committee for HFMA, Founding Member of the Medical Groups and Physician Committee of the First Illinois Chapter of the Health Care Financial Management Association (HFMA). **1998 - 2005**

Board/Committee Member AALNC American Association of Legal Nurse Consultants **1995 - 1998**

Board Member of the American College of Wellness.

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ACADEMIC CREDENTIALS

BS Rush University, Registered Nurse, Illinois license active '85

MBA Lewis University '91

CCM Masters Certificate in Case Management, DePaul University, '95

Post Graduate Northwestern University: Issues in a Network Economy, Branding, Marketing, and Customer Relationship Management, '00

Continuing Education: ACFE Faculty Member; Regular attendee of classes at the Association of Certified Fraud Examiners, Institute of Internal Auditors, and Health Financial Management Association.

PROFESSIONAL ACHIEVEMENTS

Worked with a \$2.8b NYSE traded company that had a 30% increase of healthcare cost per employee per year over a two-year period. Employee benefit audit noted a 26% overcharge rate and payment of non-contracted ancillary fees.

Worked with at \$2b+ dollar steel company that had a 240% increase in workers compensation fees over a 3-year period. Restructured a contract to provide appropriate internal controls.

Developed a Proprietary Internal Employer Audit Program generating recoveries of up to 40% in the areas of health care expenditures, vendor related audits, provider bill audits, and benefit operational audits.

Investigated and recovered a \$1m+ "rent-a-patient" health care fraud scheme on behalf of a service employer with employees covering 33 states.

Investigated health care benefit claims on behalf of a national employer resulting in a \$2m health care fraud scheme.

Investigated a permanent workers compensation injury claim with 25 years of benefit payments that in fact was a medical error claimed as a work related injury to "cover up" the incident. Forensic work trailed back to altered medical and surgical reports.

Investigated an ophthalmologist billing practice that fabricated office visit charges and diagnoses for eye ware purchases.

Developed a Financial Case Management tool for addressing revenue management issues; this program generated a 15% reduction in processing errors resulting in average return of \$8 to \$1.

Developed an internal audit revenue capture programs that generated over \$100mm+ in lost revenue capture opportunities for clients.

Developed a charge capture program for a 250-bed hospital system that prevented the misdirection of over \$8m per year.

Developed a pharmaceutical management program that prevented over \$7.1m annually from being misdirected at a 350-bed hospital client.

Developed a hospital DRG audit programs that generated a 20% reduction in overpayments.

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EXPERT TESTIMONY

Expert Witness: health care financial expenditures; usual & customary; life expense analysis; electronic data analysis; medical record analysis; internal controls; EDA claims; EDA employment data; health care benefit plans; internal controls; provider software; damages; other general reimbursement issues.

LANGUAGES

Fluent in Spanish.

SPEAKING ENGAGEMENTS & PUBLICATIONS

2009 Publications and Presentations

“Medicare & General Case Evaluations” Chapter 12 Volume II American Association of Legal Nurse Consultants Practice Standards Guidelines January 2009 – pending final publication pending www.aalnc.org

“Disallowing Charges, Medical Necessity, Unbelievability Denials and Effective Appeals” Spring Conference Healthcare Billing Management Association January 22, 2008 & April 23, 2009 Washington DC www.hbma.org

“Advanced Topics Healthcare Fraud” Custom Training Texas States Auditors Office Austin, Texas April 30-May 1st – www.sao.state.tx.us ACFE Course

2008 Publications and Presentations

“Drug Diversion, Fraud, and Prevention” 2008 International Symposium on Pharmaceuticals in the Home and Environment: Catalysts for Change 6th Annual Maine Benzodiazepine Study Group Conference and 5th Annual Unused Drug Return Conference November 10th - November 11th, 2008 South Portland, ME

“Healthcare Fraud” Two day advanced course by the Association of Certified Fraud Examiners, October 16, 17, 2008 Columbus OH www.acfe.com

Electronic Health Records: An Audit and Internal Control Guide

by Rebecca Busch, John Wiley & Sons, Inc. (July 2008)

Case Studies in Computer Fraud The Bytes that Bite by Joseph T. Wells (editor) “I Do” Case study on Identity Theft by Rebecca Busch (contributing author) John Wiley & Sons, Inc. (August 2008)

“From Bad to Diverse: Private Sector Anti-Fraud Efforts If there are “best practices” in anti-fraud efforts there must also be “worst practices.” Panel Member 19th ACFE Fraud Conference and Exhibition, July 16, 2008 Boston, MA www.acfe.com

“Medical Billing and Fraud and Its Impact on Workers Compensation Claims” 2008 annual meeting of the National Council of Self-Insurers, June 1 - 4 2008 Naples FL www.natcouncil.com

“Data Analytics in an emerging e-healthcare market place considerations to be made in forensic analysis of PHI” The 28th Annual IARP Conference and Life Care

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Planning Summit International Association of Rehabilitation Professionals,
<http://www.rehabpro.org/> May 17, 2008 Los Angeles CA

“Employee Benefits Plans: How Much Are You Funding 3rd Party Fraudsters?”

Fraud Forum: Awareness for Internal Auditors International Institute of Internal Auditors May 14-16, 2008 Bonita Springs, Florida.

“DATA Analysis Series: Developing Mitigation Models” by Rebecca Busch,
Association of Certified Fraud Examiners Greater Chicago Chapter, April, 2008
Newsletter www.acfechicago.org

“Healthcare Fraud in the Emerging E-Health World”

AALNC 2008 National Educational Conference, April 10, 2008 www.aalnc.org

“LCP’s...How To Select the Right CPT Codes and Determine Usual & Customary Pricing and the Pitfalls to Avoid” AALNC 2008 National Educational Conference,
Tampa FL April 9, 2008 www.aalnc.org

“Fraud – What the Ethically Challenged Are Up To These Days” IIA Annual
Chicago Chapter Seminar, April 7, 2008 Chicago IL www.iaa.org/chapters/chicago

“Healthcare Fraud” Two day advanced course by the Association of Certified Fraud Examiners, March 20-21, 2008 Orlando FL www.acfe.com

“DATA Analysis Series: Developing Investigative Models” by Rebecca Busch,
Association of Certified Fraud Examiners Greater Chicago Chapter, February, 2008
Newsletter www.acfechicago.org

2007 Publications and Presentations

“DATA Analysis Series: Developing Detection Models” by Rebecca Busch,
Association of Certified Fraud Examiners Greater Chicago Chapter, December 2007
Newsletter www.acfechicago.org

“GotFraud?...Internal Controls for Contributions to a nonprofit organization” by
Rebecca Busch, Association of Certified Fraud Examiners Greater Chicago Chapter
December 2007 Newsletter www.acfechicago.org

“Healthcare Fraud” Two day advanced course by the Association of Certified Fraud Examiners, November 8-9 2007 San Francisco CA www.acfe.com

“Interview Techniques for Auditors When Dealing with Ethical Challenges in IT Related Risks” IIA All Star Conference, International Institute of Internal Auditors
October 22, 2007 Las Vegas NV www.theiiag.org

“Healthcare Fraud Training Course” custom training for the Department of Labor
October 2, 2007 Chicago IL www.acfe.com

“A must have auditor check list for vulnerabilities to theft, embezzlement, false claims, and EVEN organized crime in the healthcare environment.” Association of
College and University Auditors Annual Conference October 1, 2007 Atlanta GA
www.acua.org

Healthcare Fraud: Audit & Detection Guidebook by Rebecca Busch (author), Wiley &
Sons Publications (publisher) October 2007 www.amazon.com

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“GotFraud? What are Key Considerations in Data Management and building a relational data base management system?” by Rebecca Busch, Association of Certified Fraud Examiners Greater Chicago Chapter September 2007 Newsletter www.acfechicago.org

“Recommended Requirements for Enhancing Data Quality in Electronic Health Records” American Health Information Community, Department of Health & Human Services Office of the National Coordinator for Health Information Technology, Panel Members Rebecca Busch, RN, MBA, CFE, Reed D. Gelzer, MD, MPH, Susan Turney, MD, September 18, 2007 Washington, DC www.bhs.gov/healthit/

“Healthcare Fraud Training Course” custom training for General Accounting Office (GAO), August 28-29, 2007 Washington DC www.acfe.com

“Healthcare Fraud” Two day advanced course by the Association of Certified Fraud Examiners, August 21-22, 2007 Philadelphia PA www.acfe.com

“Fraud Casebook: Lessons from the Bad Side of Business” Joseph T. Wells (editor), Chapter 59 “Bodies for Rent” by Rebecca Busch, Wiley & Sons Publications (publisher) July 2007 www.amazon.com

“Is that drug you’re taking real, counterfeit, or adulterated?” 18th Annual ACFE Fraud Conference and Exhibition 18th, July 15-20, 2007 Orlando FL www.acfe.com

“What Role Do Employers Have in Workers Compensation Settlements and Medicare Set-Aside Requirements?” by Rebecca S. Busch, Association of Certified Fraud Examiners Greater Chicago Chapter July 2007 Newsletter. www.acfechicago.org

“Whistle Blower Choices...What Would You Do?” IIA 2007 International Conference, Institute of Internal Auditors, June 9, 2007 Amsterdam, The Netherlands www.theiia.org

“GotFraud? Employee Embezzlement & Research Resources” by Rebecca Busch, Association of Certified Fraud Examiners Greater Chicago Chapter April 2007 Newsletter. www.acfechicago.org

“GotFraud? What does it look like in healthcare?” by Rebecca S. Busch, Association of Certified Fraud Examiners Greater Chicago Chapter April 2007 Newsletter www.acfechicago.org

“Electronic Health Care Fraud: Audit and Detection” U.S. Department of Health & Human Services, Office of Inspector General, Senior Staff Conference, May 2, 2007 Washington DC www.cms.gov

“Did he really do it? Using Technology to Blend Clinical and Financial Health Care Data” AALNC 2007 National Educational Conference, April 27, 2007 Austin TX www.aalnc.org

“Workers’ Compensation Fraud: What Real and What’s Not” Best Practice Workers Compensation Program, MidWest Employers Casualty Company Webinar, April 26, 2007 www.mecc.com

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“Interview Techniques for auditors When Dealing With Ethical Challenges In IT Related Risks” The IIA 2007 Information Technology Conference April 23-25, 2007 Scottsdale AZ www.theiia.org

“Got Fraud?... What is happening at your local pharmacy?” by Rebecca Busch, Association of Certified Fraud Examiners Greater Chicago Chapter March 2007 Newsletter www.acfechicago.org

“Medical Records - Analyzing Paper and Electronic Records” Training Solutions Group. Austin, Texas March 8th & 9th 2007 www.solutionstraininggroup.com

2006 Publications and Presentations

“Health care Fraud & the Medical Record” 17th Annual National Association of Drug Diversion Investigators (NADDI), Hyatt Regency, November 17, 2006 Louisville KY www.naddi.org

“Workers' Comp Fraud: Screening for the Ethically Challenged” National Workers' Compensation and Disability Conference & Expo November 15, 2006 Las Vegas NV www.wcconference.com

“Healthcare Fraud Update” Illinois CPA Society annual Fraud Conference. November 7, 2006 Chicago, IL www.icpas.org

“Healthcare Fraud”: Two day advanced course by the Association of Certified Fraud Examiners. October 17-18 2006 Salt Lake City UT www.cfenet.com

“How to data mine clinical records- Case Study Approach on the breakdown of a medical record and how to look for clues” Texas Department of Health and Human Services-OIG Summit, October 5, 2006 Austin TX

“Understanding Provider Operations-Case Study Approach on Learning what is Normal—so abnormal jumps out” Texas Department of Health and Human Services-OIG Summit, October 5, 2006 Austin TX

“Drug Diversion...and other pharmaceutical mischief by the ethically challenged” National Biopharmaceutical Security Council (NBSC), San Francisco, CA October 4, 2006

Mind Fields: “Insight into Sociopathic Behaviors and how they Impact you as an Investigator” July 2006 issue of Chicago Chapter of the American Association of Certified Fraud Examiners – Chapter CFE newsletter by Rebecca S. Busch, RN, MBA, CCM, CFE, FHFMA

“Healthcare Fraud”: Two day advanced course by the Association of Certified Fraud Examiners. Baltimore MD, June 8th & 9th 2006 www.cfenet.com

Custom Training: “Internal Controls: Auditing Vendor TPA’s; Provider Pricing: Healthcare Delivery Overview” City/Date: Austin, TX April 25, 2005 Website: www.hhsc.state.tx.us

Mind Fields: Safety considerations for auditors and investigators during the course of their work.” April 2006 issue of Chicago Chapter of the American Association of Certified Fraud Examiners – Chapter CFE newsletter by Rebecca S. Busch, RN, MBA, CCM, CFE, FHFMA

“Healthcare Fraud Update”: Solutions Training Group. Austin, TX February 28th &

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29th 2006 www.cfenet.com

“Healthcare Fraud”: Two day advanced course by the Association of Certified Fraud Examiners. New York, NY February 16th & 17th 2006 www.cfenet.com

“Employer Benefit Fraud Schemes”: Speaker, Chapter Meeting of the Association of Certified Fraud Examiners New Jersey Chapter. New Jersey February 16, 2006

“The Fourth Annual Cyber Security Summit” Feb 8-9, 2006. Sponsored by Raymond James Financial, FBI and the University of South Florida, Tampa FL
<http://cybersecurity06.usf.edu/>

“Using “Calming” Techniques to cope with Intermittent Explosive Disorder”
January 2006 issue of Chicago Chapter of the American Association of Certified Fraud Examiners – Chapter CFE newsletter by Rebecca S. Busch, RN, MBA, CCM, CFE, FHFMA

2005 Publications and Presentations

“Health-care fraud and ‘PHI’ Employers protecting employees & bottom line” Fraud Magazine November/December 2005 issue, a publication of the Association of Certified Fraud Examiners.

“Healthcare Fraud”: Two day advanced course by the Association of Certified Fraud Examiners. Las Vegas NV December 12th and 13th 2005 www.cfenet.com

“Preventive & Diagnostic Tests a Financial & Reimbursement Perspective” 2005 Medical Wellness Summit, Chicago IL November 5, 2005 www.collegeofwellness.org

“Report on the Use of Health Information Technology to Enhance and Expand Health Care Anti-fraud Activities” Expert Panel member June 2005 – October 2005; October 17, 2005 report. <http://www.hhs.gov/healthit/hithca.html> for Office of the National Coordinator for Health Information Technology (ONC); David J. Brailer, M.D., Ph.D. ; National Coordinator for Health Information Technology; Department of Health and Human Services; 200 Independence Avenue, S.W.; Washington, D.C. 20201

“Coping with Intermittent Explosive Disorder with Diffusing Techniques”
October 2005 issue of Chicago Chapter of the American Association of Certified Fraud Examiners – Chapter CFE newsletter by Rebecca S. Busch, RN, MBA, CCM, CFE, FHFMA

“Understanding Health Care Fraud” Maryland Association of Certified Public Accountants, Inc. October 5, 2005 Towson MD.

Commission Title: “Achieve synergy through coordinated efforts by applying a global perspective to effectively identify, detect, and prevent health care fraud.
City/Date: Austin, TX August 23, 2005 Website: www.hhsc.state.tx.us

“Evaluating Health Care Benefit Risks” 2005 Institute of Internal Auditors (IIA) International Conference, Hyatt Regency Chicago Hotel, Chicago July 12, 2005
www.theiia.org

“Health Care Fraud Update” 2005 16th Annual Fraud Conference & Exhibition, Hilton Washington DC July 11, 2005 www.cfenet.com

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“Analyzing Antisocial Personality Disorder And Its Effect On Your Investigations”

July 2005 issue of Chicago Chapter of the American Association of Certified Fraud Examiners – Chapter CFE newsletter by Rebecca S. Busch, RN, MBA, CCM, CFE, FHFMA

“How to Avoid Private Payer Fraud Investigations ... and Improve Your Billing”

Private Payer News_Audio Conference June 21, 2005 www.decisionhealth.com

“Healthcare Fraud”: Two day advanced course by the Association of Certified Fraud Examiners. Chicago IL May 5 & 6-2005 www.cfenet.com

“New Organized Healthcare Fraud Schemes: How to protect your organization”

published White Collar Crime Fighter July 2005 LUME 7 No. 7 www.wcfighter.com

“12 Blues sue surgery centers over rent-a-patient scheme” Private Payer News April 2005 Vol. 2. No. 4 edition interview with writer Nicholas Rummell.

www.decisionhealth.com

“Providers and the Reality of Health Care Today”. The NHCAA Institute for Health Care Fraud Prevention Conference: Behind the scenes: what criminal providers and billing consultants do to defeat anti-fraud efforts. March 23, 2005 Sheraton Atlanta Hotel, Atlanta GA. www.nhcaa-institute.org

“Healthcare Fraud”: Two day advanced course by the Association of Certified Fraud Examiners. Charlotte NC March 22 & 23 2005 www.cfenet.com

“Internal Audit Perspective: How do fraudsters target cash rich dollars in employee health benefit programs?” Program presented by the Institute of Internal Auditors (www.theiia.org) and The Association of Certified Fraud Examiners (www.cfenet.com); January 10, 2005 Holiday Inn Cleveland Ohio.

1990 – 2004 Presentations

“PHI Audits: The Global use of protected health information in organized crime, is your organization ready?” The 14th Congress of International Federation of Health Records Organizations in conjunction with the AHIMA 76th National Convention and Exhibit October 12, 2004 Washington, DC, USA Website: www.ahima.org

“Data Mining & Denial Management” American Association of HealthCare Administrative Management September 16, 2004 Bloomington, Illinois September 16, 2004 www.ilaaham.com www.aaham.com

“Auditing employer benefit plans for fraud schemes.” The Annual Fraud and Ethics Conference for the Institute of Internal Auditors Chicago, IL August 3, 2004 www.theiia.org

“Avoiding the Pitfalls of Protected Health Information and Fraud”

15th Annual Fraud Conference and Exhibition: Ass. Of Certified Fraud Examiners July 12 – 14, 2004, Las Vegas, NV www.cfenet.com

“New Emerging Strategies by the Ethically Challenged to tap into your Health Plan Benefit \$'s- Are You Ready?” Health Care Fraud Prevention and Funds Recovery

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Summit June 21 - 23, 2004 Washington DC June 23, 2004

www.worldrg.com

"The Role of Integrated Technology in Homeland Security" American College of Forensic Examiners International: 2004 Homeland Security Conference
Arlington VA May 20, 2004 Website: www.acfei.com

"Analytic & Data Mining Techniques" Midwestern Intergovernmental Audit Forum:
Auditing in the Millennium Chicago, Illinois March 13 - 14, 2004
www.auditforum.org www.ci.chi.il.us

"Advanced Practice Issues in Health Care Forensics: Application of Research, Data Mining and Investigation Techniques in new emerging fraud schemes."
American Association of Legal Nurse Consultants March 31, 2004 Chicago www.aalnc.org

"PHI Technology Audits: How to Leverage Emerging Technology to Combat Health Care Fraud and Abuse through Protected Health Information Audits."
Institute International of Research, Las Vegas, January 28, 2004 - January 30, 2004
www.iirusa.com

"RED FLAGS California medical providers dramatically over billed insurers for services rendered" interview with Paul Rubin January 4, 2004
www.pheonixnewtimes.com

"Empowering Patients to Direct Their Health Care" American Association of Case Managers; November/December 2003 Issue www.cmsa.org Mosby Pub.

"California's rent-a-patient scam has reaped millions for greedy physicians, clinics and patients" interview with Paul Rubin December 18, 2003 www.pheonixnewtimes.com

"Health-Care Fraud Prevention: Safeguarding Information is Key to Success" White Collar Crime Fighter, October 2003 Issue www.wccfighter.com

"Practice Development & Market Opportunity: How to improve your practice margins and revenue streams through operational audits and market evaluations."
Union League Club - Chicago, Illinois October 24, 2003 www.chicagoreviewcourse.com

"Health Care Portfolio: Tools for Employers and Employee in preventing Fraud and Abuse, & Medical and Financial Errors" The Assurance Agency, Deerfield IL
August 12, 2003

"Insurance Vendor Fraud Audits- How to Detect Health Care Fraud"
14th Annual Fraud Conference and Exhibition: Ass. Of Certified Fraud Examiners
August 2003, Chicago, IL www.cfenet.com

"Making a Big Impact with Employer Benefit Audits" Institute of Internal Auditors:
International Annual Conference, June 23, 2003 Las Vegas, NV www.theiia.org
"Panel Member: long term care, reimbursement, privacy issues"

"Life Care Planning: How they impact your business operations"
Health Financial Management Association Continuum of Care Conference: Post Acute Care Issues. April 17, 2003 Oak Brook IL www.hfma.org

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“Case Study: Financial Analysis of the Life Care Plan.”

Mosby Conference, Las Vegas, Nevada, March 28, 2003. Advanced Practice Case Management Conference <http://www.us.elsevierhealth.com>

“HIPAA 2003 Wake Up Call Security Alert and Operational Management of Privacy Provisions.” Chicago IL February 27, 2003 Sponsored by Cisco Systems, Freeborn & Peters, Remington Associates, LTD Chicago Athletic Association

Crain’s Chicago Business, <http://www.chicagobusiness.com> 2/3/03

Interview with Crain’s regarding Health Care Employer Audit Programs in an article called “*Health Plan Audits Stem Costs*” by Lisa Bertagnoli

Health Care Portfolio’s “A Guide to Surviving the Healthcare World and Learning to Ask Lifesaving Questions” www.mbanews.com 2003 MBA White Paper

“Financial Diagnostic Tools and Comprehensive Life Care Planning”

Journal of Life Care Planning; December 2002 Issue. International Academy of Life Care Planners www.interanationalacademyoflifecareplanners.com

“Cost Methodology: Streamlining Your Life Care Plan.”

University of Florida, Intellicus, 7th Annual Life Care Planning Conference. October 2002. Reno, Nevada.

“Avoid the Deadly Traps in Managing Health Care Information”

White Collar Crime Fighter. August 2002 Issue. www.wccfighter.com

“The Effects of Privacy Regulations on Health Care Fraud Investigations & Audits” 13th Annual Fraud Conference & Trade Show, Hollywood CA. August 2002.

“Overview on how to identify exposure to loss in administering their health insurance plans, discussion on financial errors, medical errors, and liability of health information privacy exposure, and operational issues in administering benefits including Family Care & Medical Leave.” ASBO (Association of School Business Professionals) Annual School Board Spring Conferences- Risk Management St. Charles IL April 2002.

"Red Flags every self insured employer should recognize” “Key elements in structuring health care benefit audit” The Institute of Internal Auditors March 2002 Chicago, IL March 2002

“Quality Data Issues and its Adverse Impact on Research Methodology”

International Association of Life Care Planners, Academy Newsletter, fourth quarter 2001.

“Life Care Plan: A Methodological and Scientific Approach”

International Association of Life Care Planners, Academy Newsletter, third quarter 2001.

“Risk Assessment, Implementation Strategies on Health Care Privacy Issues”

HIPAA SUMMIT WEST, 2001 San Francisco, CA

“Health Care Finance/Budgeting” “Critical Thinking and Strategic Problem Solving” University of Illinois, Chicago, 2001

“Determining Fraud In Workers Compensation Cases”

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CPAmerica International Newsletter, 2001

“Understanding Physician Valuation” Heath Care Informatics eMD Expo and Conference, 2000

“Health Care Fraud and the Medical Record” “Understanding the Legal Process”
American Association of Legal Nurse Consultants, Chicago, Illinois: 2000, 1997

“The Financial Case Manager: Increased Revenue Captured at the Bedside”
MBA Newsletter, Oak Brook, Illinois, 1998

“Medical Record Documentation with respect to HCFA guidelines”
Humana: Florida Region, 1997

“Medical Record Documentation with respect to HCFA guidelines”
Humana: Chicago Region, 1997

“Health Care Reimbursement, Medical Record Documentation”
Chicago Bar Association, 1996

“Negotiating an Effective DRG Commercial Contract”
Health Care Financial Management Association (HFMA) National Convention, Washington D.C., 1995

“How to respond to requests for discounted payments and payment denials...(written and telephone skills)” “Financial implications of medical record documentation” Children's Memorial Hospital, Chicago, Illinois, 1995

“The Financial, Clinical and Legal Impact of Medical Record Documentation”
Suburban Hospital, Hinsdale, Illinois, 1994

“The Financial, Clinical and Legal Impact of Medical Record Documentation”
LaGrange Memorial Hospital, LaGrange, Illinois, 1993-1995

“Commercial DRG Contracting” HFMA Magazine, First Illinois Speaks November'93
“DRG's, Coding, and Hospital Reimbursement”
Chicago Metropolitan Health Care Council, Chicago, Illinois, 1992

“Provider Charge Integrity Program”
Health Care Financial Network (HFN, Inc), Chicago, Illinois, 1991

“DRG's in the Commercial Payer Environment”
College of DuPage, Glen Ellyn, Illinois, 1990

PROFESSIONAL AFFILIATIONS

Lecturer: Intergovernmental Audit forums; HHS audit forums; Northwestern University, Evanston, IL; University of Illinois, Chicago IL; International Institute of Internal Auditors, International Academy of Life Care Planners, Association of Certified Fraud Examiners; CPA Society; University of Florida; Intellicus Group; Mosby Publications; and numerous other groups.

Volunteer Work:

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RN, MBA, CCM, CBM, CHS – III, CFE, FHFMA

Former chairperson, Infant Welfare Society of Chicago: participated in generating over \$1.2 million since 1988 for Chicago-area's underserved population.

Volunteer Patient Advocate: Assist individual consumers on a volunteer basis in providing assistance with those who have difficulty obtaining access to health care services or difficulty in resolving insurance disputes.

PRIOR AFFILIATIONS

Republic RSB Bureau/HCX, Naperville IL 1989 - 1991

Director of DRG Audits & Corporate Payer Liaison: Responsible for supervision, training and co- managing 250 field auditors nationwide

LaGrange Memorial Hospital, LaGrange IL 1988 – 1989

Internal Medical Auditor: Responsible for the development and management of an internal audit program, hospital department liaison for insurance reimbursement issues, defended hospital with insurance representatives.

Oak Park Hospital, Oak Park, IL 1987- 1988

Internal Medical Auditor: Responsible for the development and management of an internal audit program, hospital department liaison for insurance reimbursement issues, defended hospital with insurance representatives.

Rush Presbyterian St. Luke's Medical Center, Chicago, IL, Good Samaritan Hospital, Downers Grove IL, McNeal Memorial Hospital, Berwyn, IL 1982 – 1987

Registered Nurse and through college working in various direct patient care roles including ICU/CCU/Medical Surgical Floors.